
CHAIN QUARTERLY REPORT

OUTER BOROUGHES

JULY - SEPTEMBER 2022

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CONTENTS

1. INTRODUCTION

2. ROUGH SLEEPER POPULATION ANALYSIS

- Headlines
- Achieving no second night out
- No one living on the streets
- Intermittent rough sleepers
- Distribution

3. SPATIAL DISTRIBUTION

- Bedded down street contacts by area: Greater London level

4. NATIONALITY

- Nationality: Rolling figures
- Nationality: Breakdown by area
- Nationality: Borough breakdown

5. DEMOGRAPHICS

- Gender
- Age
- Ethnicity

6. SUPPORT NEEDS

- Support needs: Overall figures
- Support needs: Borough breakdown

7. INSTITUTIONAL & ARMED FORCES HISTORY

- Institutional & armed forces history: Overall figures
- Institutional & armed forces history: Borough breakdown

8. ACCOMMODATION & RECONNECTION OUTCOMES

9. TEMPORARY ACCOMMODATION

- Arrivals

10. METHODOLOGY

1. INTRODUCTION

This quarterly report presents information about people seen rough sleeping by outreach teams in Outer Boroughs in July - September 2022. Information is derived from the 'Combined Homelessness and Information Network' (CHAIN), a database commissioned and funded by the Greater London Authority (GLA) and managed by Homeless Link. For more information see www.homeless.org.uk/chain

New rough sleepers	Those who had not been contacted by outreach teams rough sleeping before the period
Living on the streets	Those who have had a high number of contacts over 3 weeks or more which suggests they are living on the streets
Intermittent rough sleepers	People who were seen rough sleeping before the period began at some point, and contacted in the period - but not regularly enough to be 'living on the streets'

For more information about the methods used to derive statistics for this report, and definitions of different groups, please see the Methodology section.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the period, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

Editions of this report prior to April 2018 included the borough of Haringey. However, due to the increased number of rough sleepers seen there, together with the advent of a dedicated outreach service in the borough, Haringey is now covered by a separate report and is no longer included in the outer borough figures. Similarly, prior to April 2017, Newham was included in the outer boroughs figures. This should be taken into account when comparing the amalgamated outer boroughs total against that for periods prior to these changes.

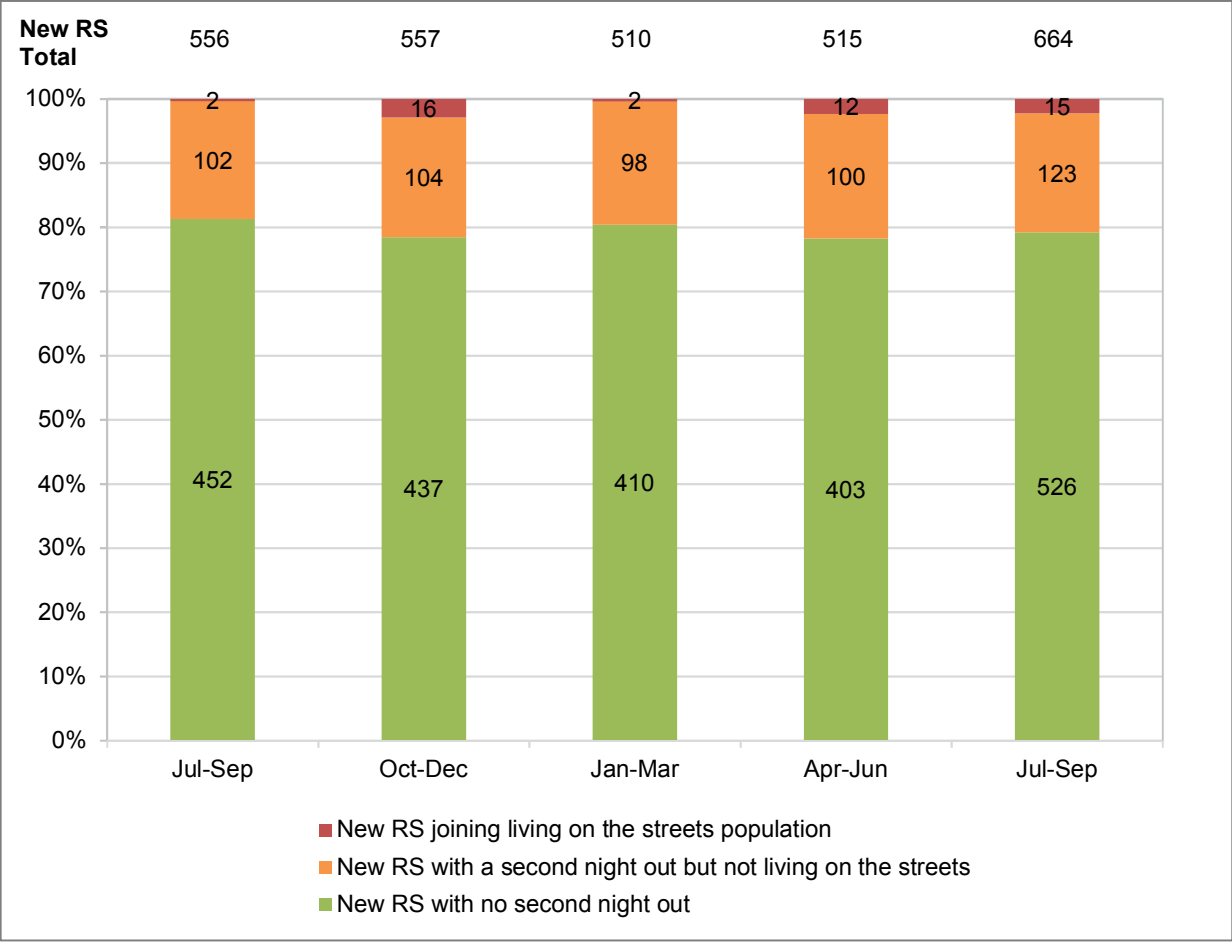
2. ROUGH SLEEPER POPULATION ANALYSIS

Outer Boroughs: Headlines

Volumes	No. Rough Sleepers	Change from last period	Change on same period last year
New Rough Sleepers (All)	664	+149	+108
New RS with no second night out	526	+123	+74
New RS with a second night out but not living on the streets	123	+23	+21
New RS joining living on the streets population*	15	+3	+13
Living on the Streets (All)	101	+25	+20
LOS - Transferred from new RS*	15	+3	+13
LOS - Known	83	+25	+10
LOS - RS205+	3	-3	-3
Intermittent Rough Sleepers	397	+56	+32
Total	1147	+227	+147

*This cohort is listed under both new RS and living on the streets headings, but is only counted once towards the overall total

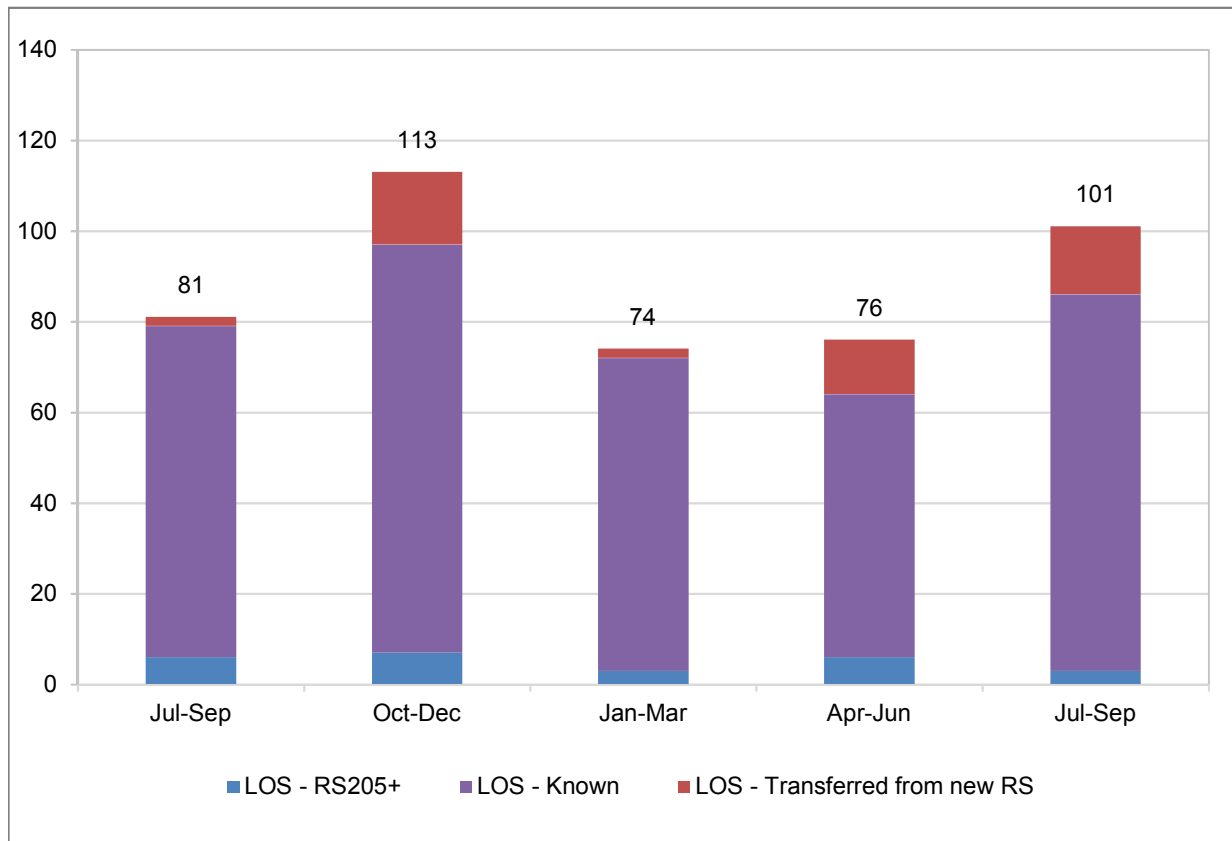
Outer Boroughs: Achieving No Second Night Out



Category	No. this period
New RS with no second night out	526
New RS with a second night out but not living on the streets	123
New RS joining living on the streets population	15
Total	664

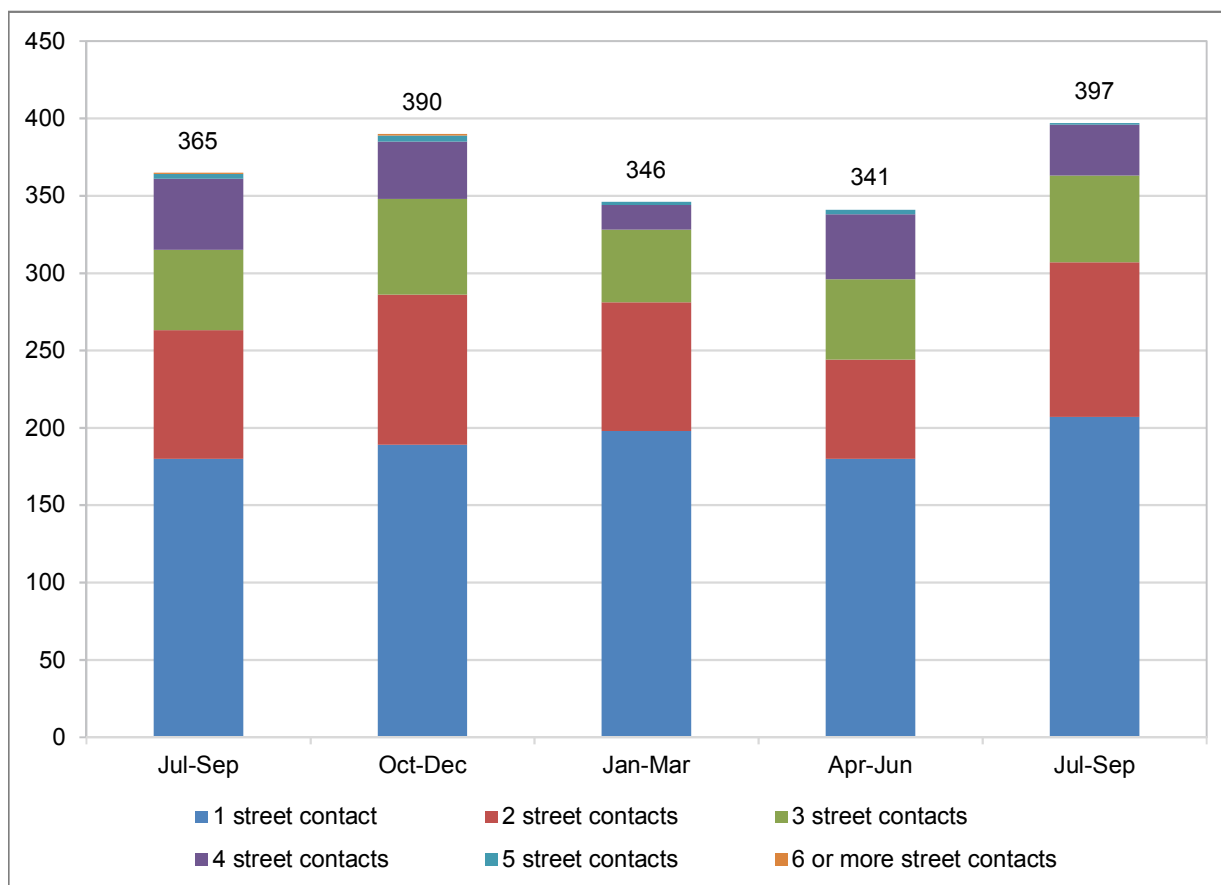
Note: New RS = New rough sleepers

Outer Boroughs: No One Living on the Streets



Category	No. this period
LOS - Transferred from new RS	15
LOS - Known	83
LOS - RS205+	3
Total	101

Outer Boroughs: Intermittent Rough Sleepers



No. bedded down street contacts during this period	No. intermittent rough sleepers
1 street contact	207
2 street contacts	100
3 street contacts	56
4 street contacts	33
5 street contacts	1
6 or more street contacts	0
Total	397

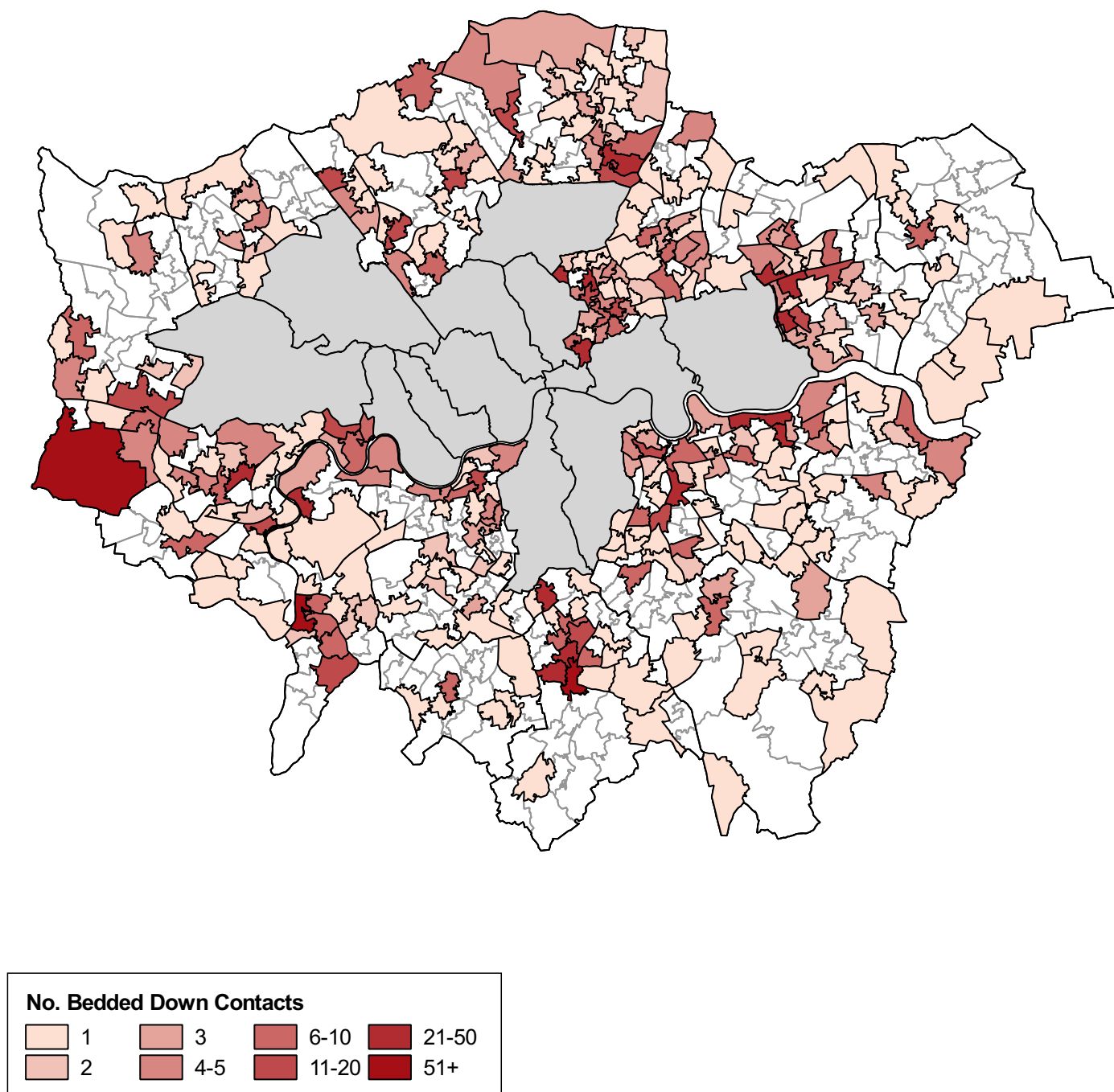
Outer Boroughs: Distribution

BOROUGH	New RS with no second night out	New RS with a second night out but not living on the streets	New RS joining living on the streets population	LOS - Known	LOS - RS205+	Intermittent rough sleeper	TOTAL
Barking & Dagenham	25	6	0	1	0	19	51
Barnet	23	5	0	4	0	16	48
Bexley	18	1	0	2	0	6	27
Bromley	21	2	0	1	0	5	29
Croydon	66	17	2	10	0	42	137
Enfield	29	6	0	5	0	39	79
Greenwich	15	7	1	8	1	21	53
Hackney	23	22	5	13	1	25	89
Harrow	12	1	0	1	0	4	18
Havering	12	0	0	0	0	3	15
Heathrow	30	4	2	1	0	16	53
Hillingdon	22	2	1	2	0	18	45
Hounslow	14	10	1	3	1	19	48
Kingston upon Thames	12	11	2	13	0	24	62
Lewisham	50	5	1	5	0	29	90
Merton	13	0	0	1	0	5	19
Redbridge	44	6	0	5	0	34	89
Richmond	12	5	1	5	0	13	36
Sutton	8	3	0	0	0	3	14
Waltham Forest	31	5	0	1	0	20	57
Wandsworth	21	6	0	2	0	20	49
Bus route	19	0	1	2	0	12	34
Tube line	6	2	0	0	0	6	14
UNIQUE TOTAL	526	123	15	83	3	397	1147

3. SPATIAL DISTRIBUTION

Bedded down street contacts by area: Greater London level

The map below shows the number of bedded down street contacts recorded in each Middle Super Output Area across the Outer Boroughs during the period. It is important to note that this represents volume of contacts rather than individuals, and some people may have been seen on multiple occasions within a given area.



4. NATIONALITY

Nationality: Rolling figures

Nationality of people seen rough sleeping by outreach services.

Nationality	Jan-Mar 22		Apr-Jun 22		Jul-Sep 22	
	No.	%	No.	%	No.	%
UK	465	53.0%	492	56.3%	576	53.5%
Romania	74	8.4%	84	9.6%	94	8.7%
Poland	60	6.8%	52	5.9%	82	7.6%
Portugal	18	2.1%	8	0.9%	10	0.9%
Lithuania	17	1.9%	15	1.7%	22	2.0%
Ireland (Republic of)	10	1.1%	10	1.1%	10	0.9%
Italy	8	0.9%	5	0.6%	8	0.7%
Bulgaria	12	1.4%	6	0.7%	13	1.2%
Hungary	2	0.2%	5	0.6%	5	0.5%
Latvia	6	0.7%	3	0.3%	6	0.6%
Spain	5	0.6%	3	0.3%	7	0.7%
Other European (EEA) countries	24	2.7%	26	3.0%	22	2.0%
Europe (EEA)	236	26.9%	217	24.8%	279	25.9%
Europe (Non-EEA)	8	0.9%	10	1.1%	10	0.9%
Europe (Not known)	4	0.5%	5	0.6%	5	0.5%
Eritrea	15	1.7%	18	2.1%	24	2.2%
Nigeria	17	1.9%	10	1.1%	12	1.1%
Sudan	4	0.5%	6	0.7%	7	0.7%
Somalia	6	0.7%	5	0.6%	7	0.7%
Algeria	8	0.9%	3	0.3%	8	0.7%
Other African countries	31	3.5%	28	3.2%	45	4.2%
Africa	81	9.2%	70	8.0%	103	9.6%
India	18	2.1%	20	2.3%	25	2.3%
Afghanistan	12	1.4%	13	1.5%	18	1.7%
Iran	7	0.8%	9	1.0%	9	0.8%
Pakistan	8	0.9%	7	0.8%	5	0.5%
Sri Lanka	6	0.7%	6	0.7%	4	0.4%
Other Asian countries	10	1.1%	12	1.4%	19	1.8%
Asia	61	7.0%	67	7.7%	80	7.4%
Americas	21	2.4%	11	1.3%	23	2.1%
Australasia	1	0.1%	2	0.2%	0	0.0%
Not known	51		46		71	
Total (excl. not known)	877	100.0%	874	100.0%	1076	100.0%
Total (incl. not known)	928		920		1147	

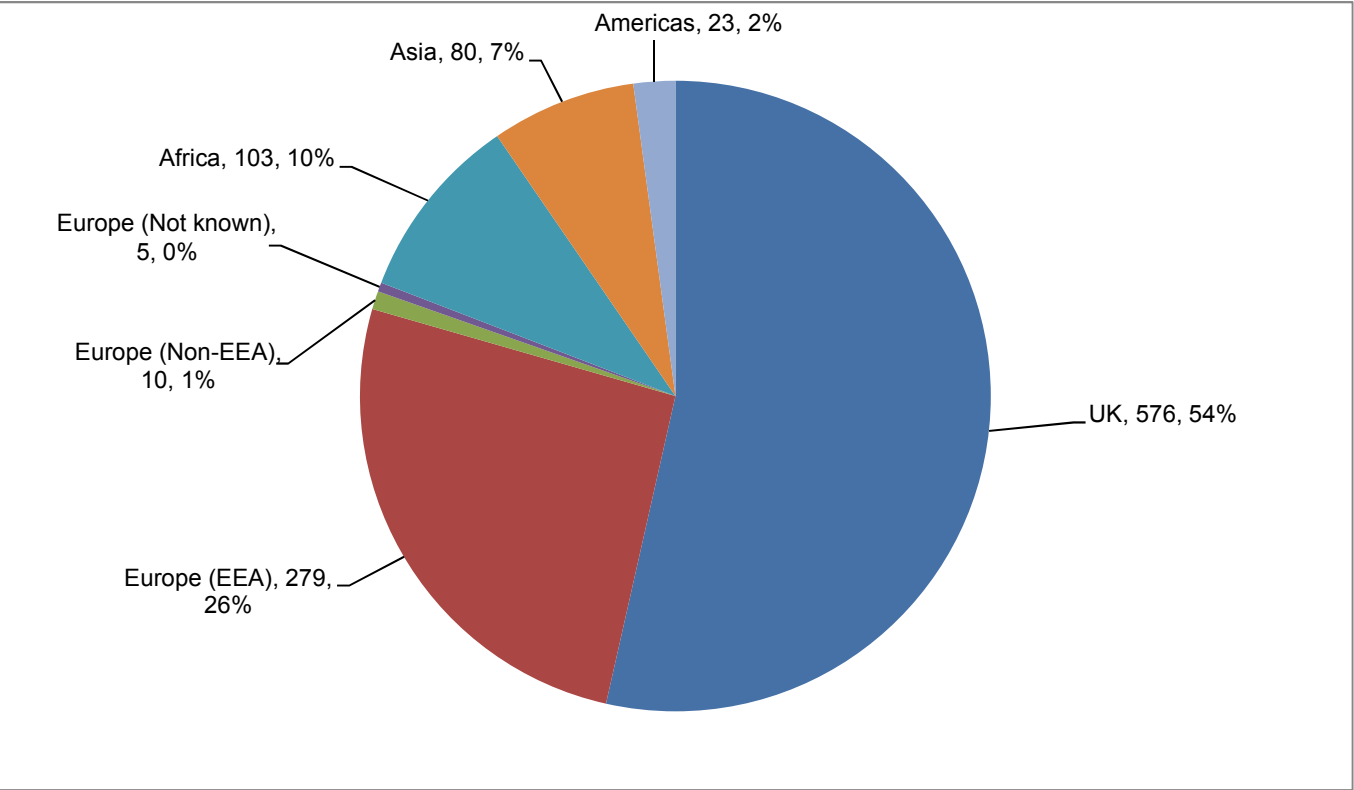
Note: Percentages are calculated from total excluding clients whose nationality was not known or not recorded.

In individual borough reports some nationalities included in the table above may have '0' clients recorded against them – these nationalities are included in this standardised table as they represent a significant number of clients across London as a whole.

As of 2022/23 Q1, we have adjusted categories used for nationality reporting, so that the ten countries previously categorised as CEE are now included in the broader category of Europe (EEA).

Nationality: Breakdown by area

Nationality of people seen rough sleeping by outreach services, grouped by area.



Base: 1076. Note that the base figure for this chart excludes clients whose nationality is not known or recorded.

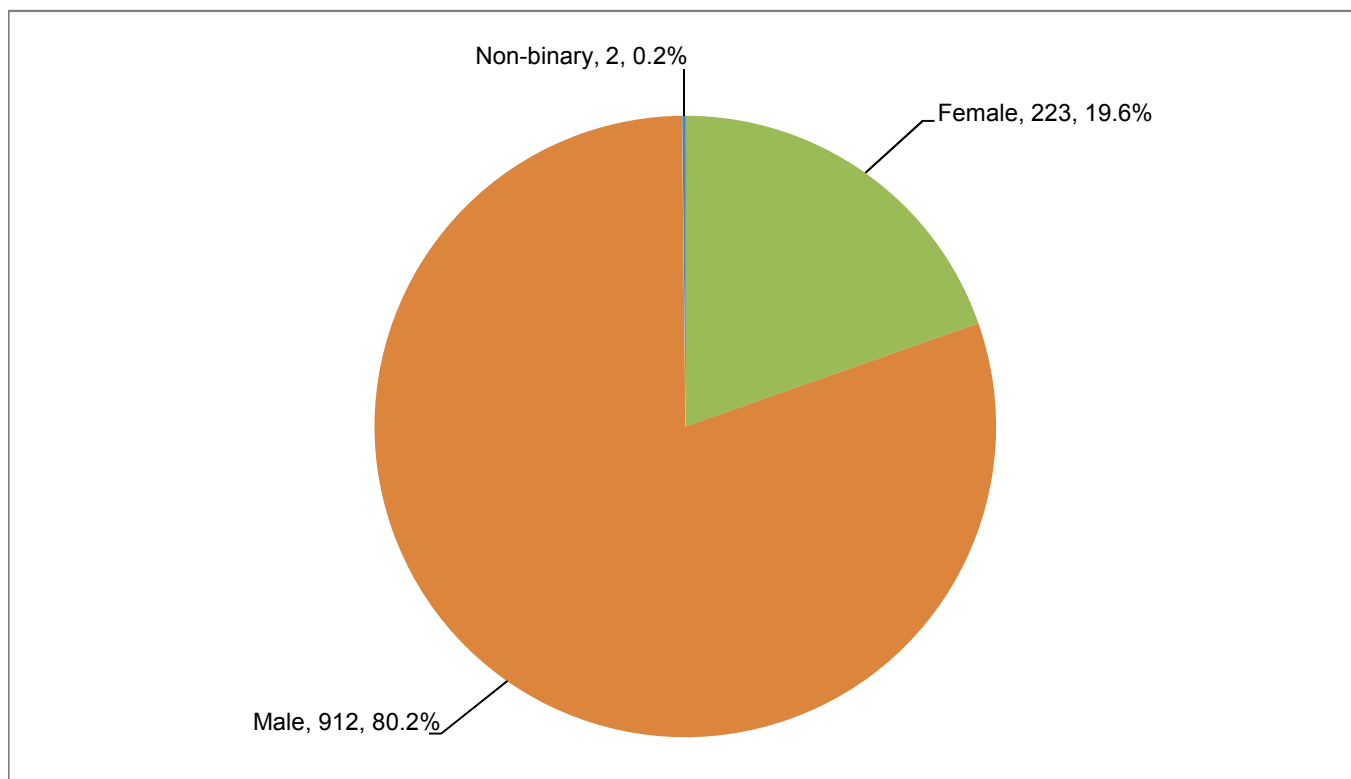
Nationality: Borough breakdown

Borough	UK	Europe (EEA)	Europe (Non-EEA)	Europe (Not known)	Africa	Asia	Americas	Australasia	Not known	Total
Barking & Dagenham	27	7	3	0	6	4	0	0	4	51
Barnet	27	12	1	0	4	3	0	0	1	48
Bexley	21	5	0	0	1	0	0	0	0	27
Bromley	24	1	1	0	1	1	0	0	1	29
Croydon	53	34	0	4	10	13	3	0	20	137
Enfield	32	34	1	0	8	2	0	0	2	79
Greenwich	27	14	0	0	6	5	0	0	1	53
Hackney	47	19	0	1	9	2	1	0	10	89
Harrow	9	2	0	0	3	4	0	0	0	18
Havering	13	1	0	0	0	0	0	0	1	15
Heathrow	33	9	1	0	1	2	6	0	1	53
Hillingdon	26	8	0	0	4	6	0	0	1	45
Hounslow	27	9	0	0	4	2	1	0	5	48
Kingston upon Thames	19	35	0	0	0	7	0	0	1	62
Lewisham	57	12	0	0	10	4	4	0	3	90
Merton	11	6	0	0	2	0	0	0	0	19
Redbridge	35	22	0	0	5	19	4	0	4	89
Richmond	25	6	0	0	0	0	1	0	4	36
Sutton	9	1	1	0	1	0	1	0	1	14
Waltham Forest	16	21	1	0	11	3	0	0	5	57
Wandsworth	24	16	0	0	4	1	1	0	3	49
Bus route	15	5	1	0	11	1	1	0	0	34
Tube line	6	1	0	0	2	2	0	0	3	14

5. DEMOGRAPHICS

Gender

Gender of people seen rough sleeping by outreach services.

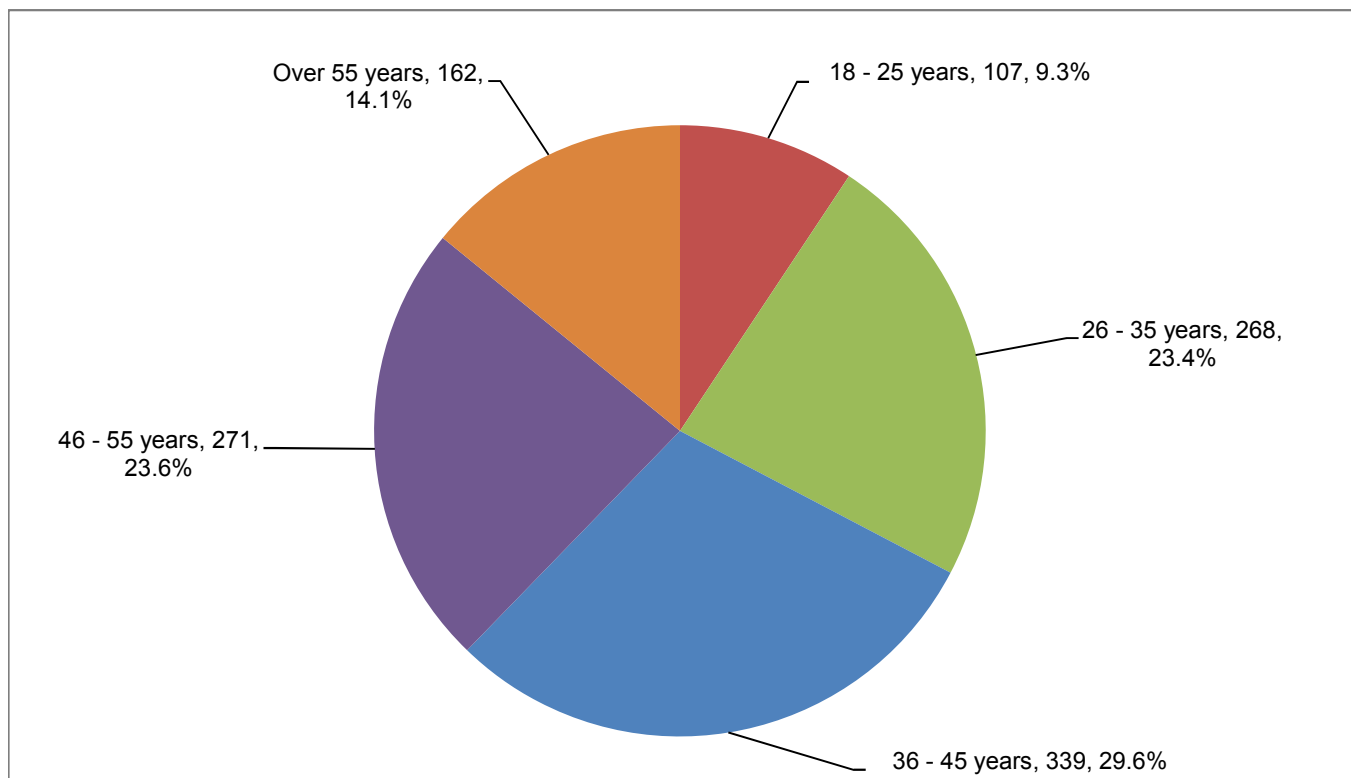


Base: 1137 people seen rough sleeping whose gender was known. This excludes 10 people whose gender was not known.

Borough	Female	Male	Non-binary	Not known	Total
Barking & Dagenham	9	41	0	1	42
Barnet	6	42	0	0	42
Bexley	6	21	0	0	21
Bromley	8	21	0	0	21
Croydon	22	112	0	3	115
Enfield	11	68	0	0	68
Greenwich	5	48	0	0	48
Hackney	22	64	0	3	67
Harrow	3	15	0	0	15
Havering	4	11	0	0	11
Heathrow	15	38	0	0	38
Hillingdon	6	39	0	0	39
Hounslow	7	41	0	0	41
Kingston upon Thames	19	43	0	0	43
Lewisham	28	60	2	0	62
Merton	5	14	0	0	14
Redbridge	17	72	0	0	72
Richmond	3	33	0	0	33
Sutton	2	12	0	0	12
Waltham Forest	7	50	0	0	50
Wandsworth	8	40	0	1	41
Bus route	11	23	0	0	23
Tube line	1	11	0	2	13

Age

Age of people seen rough sleeping by outreach services.

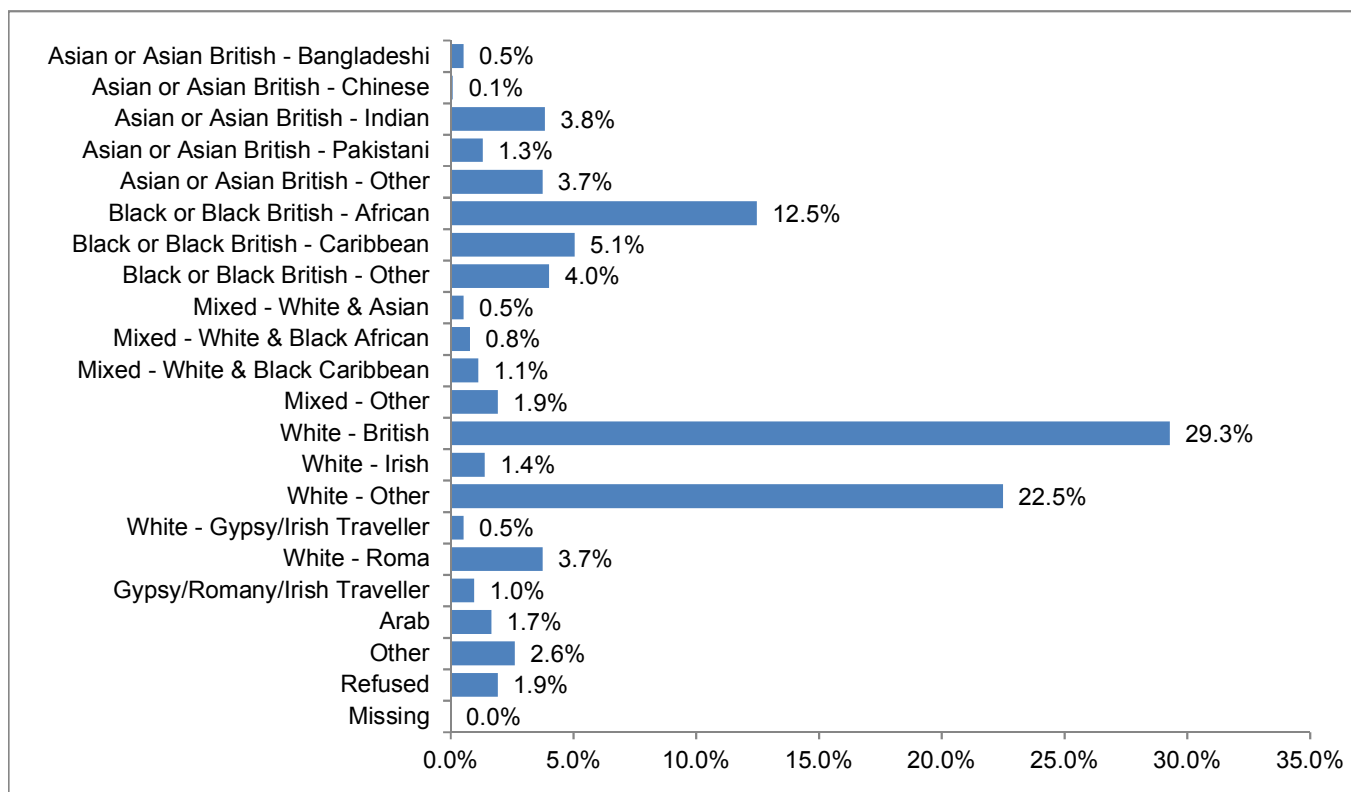


Base: 1147

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	2	11	22	10	6	51
Barnet	0	5	8	14	9	12	48
Bexley	0	3	5	4	7	8	27
Bromley	0	3	6	10	6	4	29
Croydon	0	13	41	49	24	10	137
Enfield	0	10	25	18	16	10	79
Greenwich	0	6	13	16	7	11	53
Hackney	0	3	18	45	18	5	89
Harrow	0	4	6	6	1	1	18
Havering	0	3	6	1	4	1	15
Heathrow	0	3	5	9	20	16	53
Hillingdon	0	6	5	12	12	10	45
Hounslow	0	0	15	10	18	5	48
Kingston upon Thames	0	8	13	13	23	5	62
Lewisham	0	11	18	27	24	10	90
Merton	0	1	7	4	3	4	19
Redbridge	0	11	22	30	21	5	89
Richmond	0	0	10	8	6	12	36
Sutton	0	0	3	4	5	2	14
Waltham Forest	0	4	17	16	17	3	57
Wandsworth	0	8	10	11	13	7	49
Bus route	0	3	4	6	7	14	34
Tube line	0	0	1	6	3	4	14

Ethnicity

Ethnicity of people seen rough sleeping by outreach services.



Base: 1147

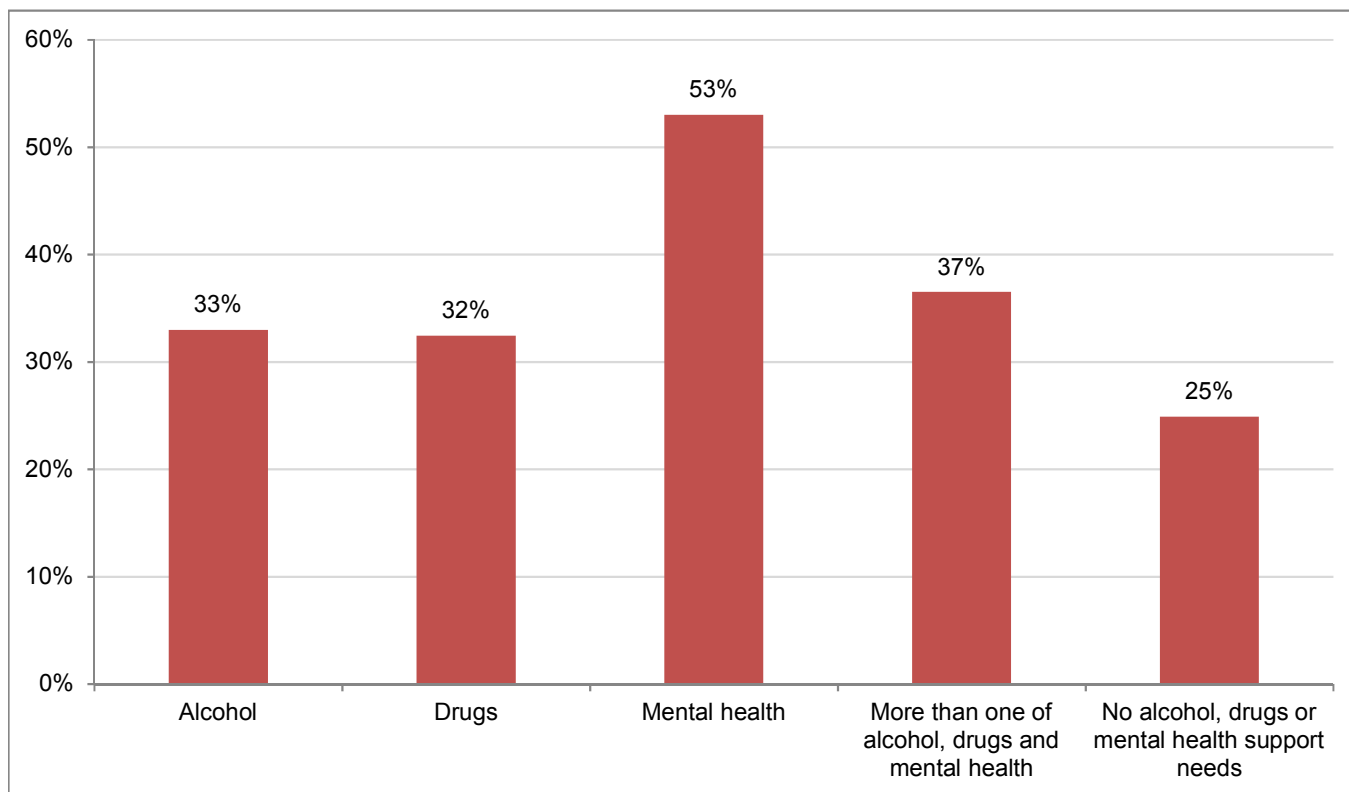
The previously employed category of 'Gypsy/Romany/Irish Traveller' was replaced with separate categories for 'White - Gypsy/Irish Traveller' and 'White - Roma' in April 2021. However, many people seen rough sleeping during the period may not have had their ethnicity information updated to reflect these new categories, so the original category is also included in the graph.

Borough	Asian (incl. Chinese)	Black	Mixed	White - British	White - Irish	White - Other	White - Gypsy/ Irish Traveller/ Roma	Arab/ Other	Missing/ Refused	Total
Barking & Dagenham	4	11	1	17	0	11	4	2	1	51
Barnet	2	7	2	18	2	14	1	2	0	48
Bexley	2	3	0	13	3	4	2	0	0	27
Bromley	0	4	1	20	1	2	0	1	0	29
Croydon	15	28	6	34	0	45	1	4	4	137
Enfield	2	19	2	17	1	25	7	3	3	79
Greenwich	6	9	6	17	0	13	0	2	0	53
Hackney	4	23	7	22	2	19	3	4	5	89
Harrow	5	4	0	6	0	2	0	1	0	18
Havering	1	0	0	9	0	4	0	1	0	15
Heathrow	10	10	1	20	1	8	0	3	0	53
Hillingdon	12	9	1	15	2	6	0	0	0	45
Hounslow	5	10	2	16	1	8	0	3	3	48
Kingston upon Thames	2	3	3	13	0	5	30	5	1	62
Lewisham	5	30	10	31	0	11	1	2	0	90
Merton	1	6	1	5	0	5	0	1	0	19
Redbridge	24	21	3	13	0	23	3	1	1	89
Richmond	3	1	0	22	0	6	0	3	1	36
Sutton	0	1	0	8	0	3	1	0	1	14
Waltham Forest	4	13	2	7	2	24	0	5	0	57
Wandsworth	0	10	0	12	1	14	7	3	2	49
Bus route	1	21	2	3	0	5	0	2	0	34
Tube line	3	7	0	1	0	2	0	1	0	14

6. SUPPORT NEEDS

Support needs: Overall figures

Support needs of people seen rough sleeping by outreach services.



Base: 928. Note that the base figure for this chart excludes people for whom all three support needs are not known or not assessed (219)

Support Needs	No. people	% of people seen rough sleeping
Alcohol only	96	10%
Drugs only	57	6%
Mental health only	182	20%
Alcohol and drugs	29	3%
Alcohol and mental health	95	10%
Drugs and mental health	129	14%
Alcohol, drugs and mental health	86	9%
All three no	231	25%
All three no, not known or not assessed	23	2%
All three not known or not assessed	219	
Total (excl. not assessed)	928	100%
Total (incl. not assessed)	1147	

Note: Total excluding not known or assessed is used as base for percentages.

Support Needs: Borough breakdown

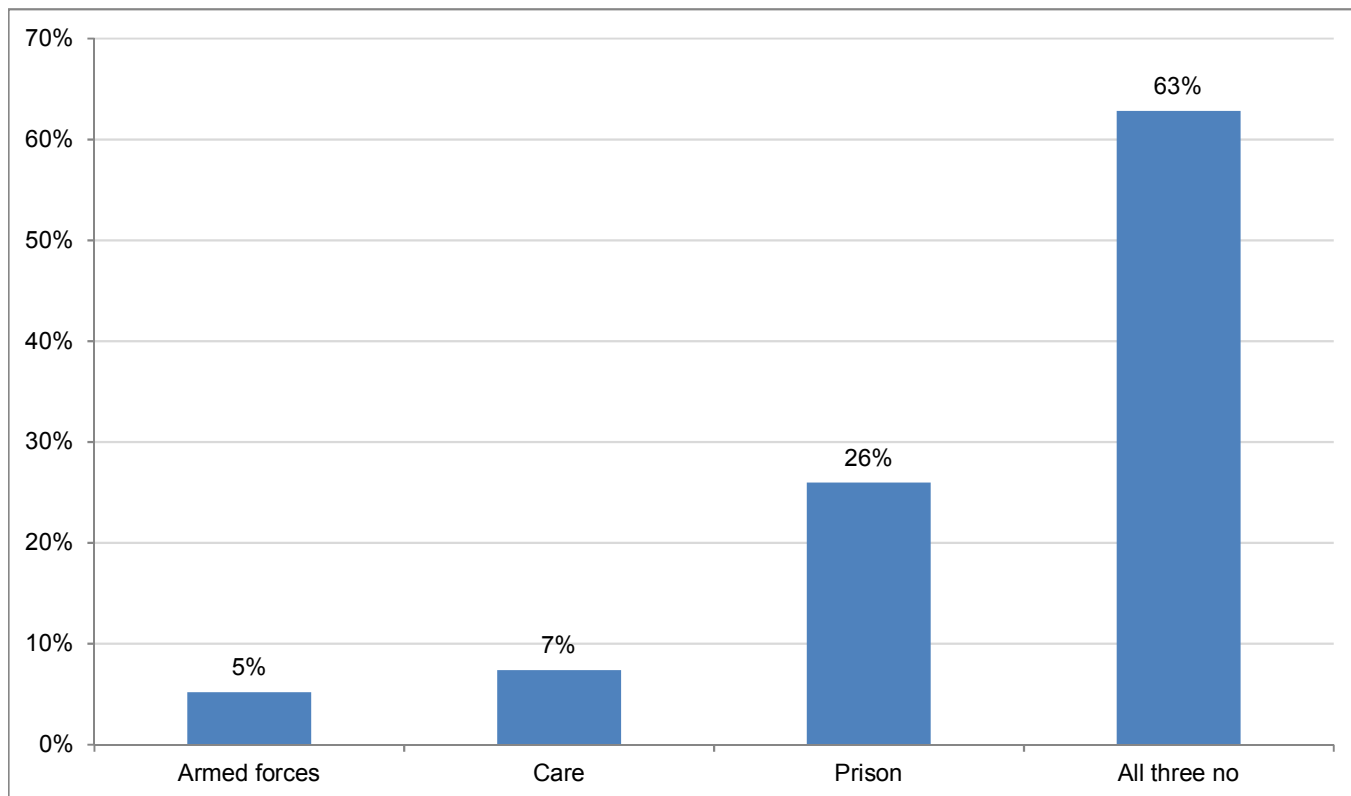
Borough	Alcohol	Drugs	Mental health	More than one of alcohol, drugs and mental health	No alcohol, drugs or mental health support needs	Total assessed*
Barking & Dagenham	20	13	27	19	9	44
Barnet	10	11	23	14	9	39
Bexley	11	8	17	11	4	24
Bromley	11	6	19	11	3	25
Croydon	29	31	36	26	17	83
Enfield	22	16	26	17	24	69
Greenwich	14	19	28	21	5	45
Hackney	26	39	42	36	9	69
Harrow	3	5	11	7	6	17
Havering	3	6	8	5	3	13
Heathrow	9	2	17	7	30	52
Hillingdon	19	15	27	18	7	44
Hounslow	18	16	23	19	5	43
Kingston upon Thames	13	14	13	13	29	56
Lewisham	28	29	54	39	16	82
Merton	8	7	8	7	4	17
Redbridge	29	34	45	32	19	83
Richmond	7	8	14	7	1	23
Sutton	5	3	6	5	4	10
Waltham Forest	16	11	22	16	7	37
Wandsworth	1	6	8	4	11	22
Bus route	4	3	15	4	12	32
Tube line	5	1	6	4	0	8

*Total excludes clients for whom none of the three support needs were assessed.

7. INSTITUTIONAL & ARMED FORCES HISTORY

Institutional & armed forces history: Overall figures

People seen rough sleeping by outreach services, by experience of armed forces, care or prison.



Base: 914. Note that the base figure for this chart excludes people for whom all three institutional histories are not known or not recorded.

Nationality of rough sleepers with experience of armed forces:

Nationality	No. people	% of people seen rough sleeping
UK	18	2%
Non-UK	29	3%
Not known/recorded	0	0%
Total	47	5%

Institutional & armed forces history: Borough breakdown

Borough	Armed forces	Care	Prison	No institutional or armed forces history	Total assessed*
Barking & Dagenham	1	3	12	26	41
Barnet	3	1	10	22	38
Bexley	0	1	8	16	25
Bromley	2	4	6	12	22
Croydon	3	6	13	56	78
Enfield	9	6	14	42	68
Greenwich	1	5	13	19	39
Hackney	8	8	29	34	69
Harrow	1	5	4	10	17
Havering	1	1	1	10	13
Heathrow	4	0	7	42	53
Hillingdon	1	7	11	26	44
Hounslow	0	0	16	24	42
Kingston upon Thames	1	0	7	46	55
Lewisham	2	4	25	52	81
Merton	0	1	5	10	17
Redbridge	3	3	26	50	83
Richmond	2	2	4	11	20
Sutton	0	3	3	6	11
Waltham Forest	4	4	11	20	37
Wandsworth	1	2	6	24	34
Bus route	0	1	6	22	31
Tube line	0	0	2	1	5

*Total excludes clients for whom none of the three histories were assessed.

8. ACCOMMODATION & RECONNECTION OUTCOMES

Reconnections and bookings into accommodation achieved for verified rough sleepers by borough based services during the period.

Accommodation and reconnection outcomes by number of people:

	Apr-Jun 22	Jul-Sep 22
Outcome	No. people	No. people
Booked into accommodation or reconnected	184	142
Booked into accommodation	157	131
Booked into hub, shelter or emergency accommodation	22	5
Booked into temporary accommodation	126	99
Booked into long term accommodation	23	32
Reconnected	46	28

Note: Some people may have been booked into more than one type of accommodation during the period.

Reconnection outcomes by number of events:

	Apr-Jun 22		Jul-Sep 22	
Reconnection reason	No. events	%	No. events	%
Return to home area	33	70%	17	61%
Seeking work	0	0%	0	0%
Move to area for friends/family	10	21%	8	29%
Move to area with appropriate services	21	45%	15	54%
Reconnections total	47		28	

Note: An individual may have had more than one reconnection during the period. Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of reconnections.

	Apr-Jun 22		Jul-Sep 22	
Reconnection destination	No. events	%	No. events	%
UK - London	36	77%	16	57%
UK - outside London	5	11%	7	25%
Central and Eastern Europe	4	9%	0	0%
Other Europe	0	0%	1	4%
Rest of the world	2	4%	4	14%
<i>Not known</i>	0		0	
Reconnections total (excl. destination not known)	47	100%	28	100%

Note: An individual may have had more than one reconnection during the period.

Accommodation outcomes by number of events:

Accommodation type	Apr-Jun 22		Jul-Sep 22	
	No. events	%	No. events	%
Hubs, shelters and emergency accommodation				
COVID-19 Emergency Accommodation (Local)	0	0%	0	0%
Hub	1	1%	1	1%
Nightstop	0	0%	1	1%
SWEP (Local)	14	7%	2	1%
SWEP (Pan-London)	8	4%	0	0%
Winter/Night Shelter	0	0%	2	1%
<i>Hubs, shelters and emergency accommodation subtotal</i>	23	12%	6	4%
Temporary accommodation				
Assessment centre	3	2%	5	3%
Bed & breakfast	15	8%	13	8%
Clinic/Detox/Rehab	1	1%	0	0%
Friends & family	0	0%	1	1%
Hostel	15	8%	19	12%
Local authority temporary accommodation	90	47%	65	42%
Staging post	6	3%	0	0%
Other temporary accommodation	14	7%	11	7%
<i>Temporary accommodation subtotal</i>	144	76%	114	74%
Long-term accommodation				
Care home	0	0%	1	1%
Clearing House/RSI	2	1%	10	6%
Local authority tenancy (general needs)	3	2%	5	3%
Private rented sector - independent	6	3%	11	7%
Private rented sector - with some floating support	2	1%	1	1%
RSL tenancy (general needs)	0	0%	1	1%
Sheltered housing	0	0%	0	0%
Supported housing	10	5%	5	3%
Tied accommodation	0	0%	0	0%
Other long-term accommodation	0	0%	0	0%
<i>Long term accommodation subtotal</i>	23	12%	34	22%
Total	190	100%	154	100%

Note: An individual may have been booked into accommodation more than once during the period.

9. TEMPORARY ACCOMMODATION

Hostels, assessment centres and second-stage accommodation based in the boroughs.

Arrivals

A total of 2 individuals arrived at temporary accommodation during the period.

10. METHODOLOGY

From January 2014 onwards, CHAIN rough sleeping figures returned to being reported on a quarterly basis, following a two year period of reporting on a bi-monthly cycle.

Alongside the change in reporting period, we have also made some other adjustments to our reporting methodology. People who have been seen rough sleeping in more than one borough during the period will now be counted towards the figures for each relevant borough, rather than being assigned to one borough only, as was previously the case with bi-monthly reports. This means that the overall unique rough sleepers total for London will not be the same as the sum of all separate borough figures.

The new quarterly reports continue to employ the methodology of assigning rough sleepers to categories based on the following factors:

- Whether they were new rough sleepers during the period
- How many times they were seen rough sleeping during the period
- Number of days elapsed between first and last time they were seen rough sleeping during the period

We continue to apply the same thresholds for the above factors to the quarterly reporting period that we previously used for bi-monthly reporting. A further explanation of the individual categories follows.

New rough sleepers

New rough sleepers, who were seen for the first time during the period. The total number of new rough sleepers is broken down into those who were seen just once and did not have a second night out, those who were seen on several occasions, but as yet have not been on the streets long enough to count as 'living on the streets', and those new to the streets who remained there long enough to fulfil the criteria for 'living on the streets' (outlined below).

Living on the streets (LOS)

With the designation 'living on the streets' we refer to rough sleepers who have stayed on the streets after arriving, and are entrenched or at risk of becoming so. In determining who is counted as living on the streets we have used a combination of time on the streets (three or more weeks between the earliest and latest bedded down contact) and number of bedded down contacts (five or more contacts) during the period we are reporting on. If a person is seen bedded down six times, but only during one week, he or she does not count. If a person has four bedded down contacts, but spread over two months, he or she would also not count. To be counted a rough sleeper must have both elements.

The reporting period covers three months. However, to ensure that we do not miss those whose rough sleeping crosses over reporting periods we look back for the three weeks immediately before the start of the three month reporting period. For a rough sleeper in these circumstances, if they are not seen again, he or she will not be reported living on the streets in the next period.

The LOS total will include some who were new to the streets in the period, but whose stay extended beyond three weeks and who were seen bedded down at least five times - these are transferred from the new rough sleeper figures (shown in red in both section one and two of the report).

It is important to note that a rough sleeper who is included in the LOS total will not necessarily have been living on the streets for the entirety of the quarter in question, but they were living on the streets for a significant period during the quarter. The LOS total will also include some who are no longer on the streets, having gone into accommodation (or disappeared). They will not appear in the subsequent LOS total. Rough sleepers will only count as LOS during the period where they meet the above definition.

RS205+ refers to people who have been identified as especially hard to help because of their prolific history of rough sleeping. This group appear in the LOS chart if they have any number of bedded down contacts within the two months being reported on.

Intermittent rough sleepers

Intermittent rough sleepers are those who are not new in this period, and have not been seen rough sleeping enough to be deemed living on the streets. This group includes those who sleep rough periodically for very short periods (including some street drinkers and beggars). It also will include those who return to the streets for a longer period (but in this period less than the 'living on the streets' definition). Those that go on to be living on the streets will appear in that category in the next period.

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